Sources of information on performance management

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CIMA Technical Information Service
June 2008

CIMA Articles
CIMA Insight articles are available on the CIMA website www.cimaglobal.com/insight
CIMA members can view Financial Management articles by logging into My CIMA.
Gray, D. What price performance measurement? CIMA Insight, December 2004
Ifland, C. Case study: using performance management to cost service. CIMA Insight, November 2004
Nudurupati, S. and Bititci, U. Performance measurement needs proper IT implementation to work, says study. CIMA Insight, October 2004
Plasek, R. How to manage performance in shared services. CIMA Insight, September 2005
The seven pitfalls of performance measurement. Harvard ManageMentor service in CIMA Insight, September 2006

Articles (continued)
Performance management: still a long way off for many companies. HR Focus, October 2007, Volume 84, Issue 10, p. 8

Books
Websites

Businessballs.com
Personal and organisational development page on performance management.
http://digbig.com/4xhtc

CIPD – Performance management: an overview
Online factsheet gives introductory guidance to the performance management process and how it works.
http://digbig.com/4xhtd

Improvement and Development Agency (I&DEA)
Practical advice on achieving effective performance management.
http://digbig.com/4xhte

Office of Government Commerce (OGC)
Online briefing on performance management.
http://digbig.com/4xhtf