Sources of information on key performance indicators

Prepared by
CIMA Technical Information Service
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Articles

CIMA members can obtain articles on this topic from the Business Source Corporate database which can be found in the Professional Development section of the CIMA website.

Cronin, G. Measuring strategic, progress choosing and using KPIs. Accountancy Ireland, August 2007, Volume 39, Issue 4, pp 30-31


Kenny, G. Stakeholder-focused metrics: a straightforward approach to choosing KPIs. Business Performance Management, June 2005 supplement, pp 27-29


Williams, Peter. The key to data. Financial Director, March 2007, p. 17

Annual reports enter ‘new world’ with KPIs. Data Strategy, July/August 2007, Volume 3, Issue 8, p. 21

Keeping the customer satisfied. Accountancy, August 2007, Volume 140, Issue 1368, p. 94

Keys to increasing performance. Practical Accountant, June 2007, Volume 40, Issue 6, Special section, p. 1

Books


Websites

Business Balls.com

Section on strategy implementation and realisation. http://digbig.com/4xhnt
Websites (continued)

Develin & Partners

Develin & Partners is a UK-based management consultancy firm. Their management booklet ‘Performance Measurement’ can be ordered online from:

http://digbig.com/4xhnw

The Foundation for Performance Measurement

A guide to performance measurement and non-financial indicators.

http://digbig.com/4xhnx

The Performance Measurement Association

http://digbig.com/4xhny

The Free Management Library website includes a collection of performance measurement links.

http://digbig.com/4xhpa

CIMA members can obtain further information by contacting:

CIMA Technical Information Service

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